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S&H Form: (2/01)  
Attorney Docket No. 1330.1024D

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:

M. HANAGAN, et al.

Application No.: 10/667,335

Group Art Unit: 3627

Confirmation No.: 9288

Filed: September 23, 2003

Examiner: Unassigned

For: MODULAR, CONVERGENT CUSTOMER CARE AND BILLING SYSTEM

**RESPONSE TO RESTRICTION REQUIREMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

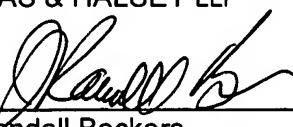
Sir:

In response to the Office Action mailed October 14, 2004, applicant elects Claims 1, 2 and 4 of Group I, without traverse.

Respectfully submitted,

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Date: 11/2/04

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